

Infinite Clarity 2023-2024

Transparency in Consumer Reporting



Where people matter...

Our Staff

2540 staff members over 17 facilities and our Business Support Centre

15% of staff work **FULL TIME** while **17%** of staff work **casually**



68% of staff work **PART TIME**

38% OF TEAM MEMBERS HAVE WORKED AT Infinite Care for five years or greater

86.9% OF OUR team members said they **FEEL HAPPY** GOING TO WORK

according to our 2023 Engagement Survey



Our Residents

1780 residents across 17 homes

55% ARE FEMALE while 45% are men



83 YEARS Average aged on admission

The average resident tenure **IS 1.7 YEARS**

1780 RESIDENTS

Respite residents **76** Permanent residents **1704**

Our Services

\$13.57 our cost of food per resident per day including all meals

MAKING US HIGHER THAN industry standard of \$12.99

NEARLY 2,000,000 individual meals a year prepared in Chef led onsite kitchens



OVER 85% of residents confirm that they have leisure **ACTIVITIES AND HOBBIES THEY ENJOY**

MORE THAN 95% of our residents say they are satisfied with their home and services provided



Our Care

100% OF SITES have 24/7 **RN COVERAGE**



94% OF SITES RECEIVED OVERALL **★★★★** rating or higher for compliance

100% OF SITES RECEIVED OVERALL **★★★★** consumer rating or higher

INFINITE CARE ACHIEVES

89.4% of care minute requirements

across all our homes